



**To All Families of Willow Grove Primary School,**

As your school's uniform supplier, we would like to welcome you to our Beleza Moe store!

## **LOCATION**

### **Beleza Moe Store**

26B George Street,  
Moe VIC 3825

## **OPENING HOURS**

**Mon, Wed & Fri: 10:00am to 5:00pm**

**Tues, Thurs, Sat & Sun: CLOSED**

## **Phone:**

**(03) 5126 2165**

We have attached some useful information with regards to uniform purchases with Beleza School Uniforms.

Your family is welcome to join our Beleza School Uniform Membership, where you'll receive **5% off your purchases** in-store all year round.

We look forward to meeting you all soon!

Warmest Regards,

*Beleza Team*



## RETAIL STORE MOE

### GENERAL ENQUIRIES

For all general enquiries of uniform items, please contact our Beleza Moe Store and our friendly Beleza Staff will assist you with any enquiry you may have.

### LAY-BYS

Lay-bys are welcome all year round. 10% deposit is required. Available in-store only.

### WARRANTY AND REPAIRS

Products appearing to be faulty should be returned to the Beleza Store with proof of purchase. Items have a warranty of up to 6 months (except school bags have 12 months warranty). Please note all warranty and repairs will be assessed by Beleza Head Office.

### EXCHANGES

All uniform items can be exchanged within 4 weeks of purchase if it is brand new with all price tags attached. This must be presented with the proof of purchase.

### DISCOUNTS (RETAIL STORE ONLY)

#### Membership discount:

- 5% off all purchases, all year round

#### Prep discount:

- 10% discount in Term 4 2023 for incoming preps in 2024

#### VIP sale:

20% off all Beleza branded uniform items (excluding existing discounts)

This year's sale will be on Sat 4 Nov. to Sat 11 Nov 2023.

### BELEZA VOUCHERS

All vouchers are to be redeemed in our retail store only.

## ONLINE STORE 24/7

[beleza.com.au/online-store](https://beleza.com.au/online-store)

All uniform items are available for purchase on our online store 24/7.

### ONLINE SHIPPING

- Order processing time can vary between 1 - 10 days
- Sent via Australia Post
- Flat rate of \$10 standard postage
- Free shipping over \$100

### EXCHANGES/REPAIRS FOR ONLINE ORDERS

All exchanges and repairs can be processed using one of the below:

1. In our retail stores
2. Can be posted back at customers expense to Head Office.

All repairs will be assessed at our Head Office.